



PSD2 - STATISTICS 2024

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
2024-01-01	100.00%	100.00%	0.00%	0.00%	113	213	N/A	0%	8780	9332	N/A	0%	N/A	N/A
2024-01-02	100.00%	100.00%	0.00%	0.00%	123	89	N/A	0%	9478	9480	N/A	0%	N/A	N/A
2024-01-03	100.00%	100.00%	0.00%	0.00%	104	119	N/A	0%	8291	8621	N/A	0%	N/A	N/A
2024-01-04	100.00%	100.00%	0.00%	0.00%	103	113	N/A	0%	N/A	9102	N/A	0%	N/A	N/A
2024-01-05	100.00%	100.00%	0.00%	0.00%	101	125	N/A	0%	8865	8789	N/A	0%	N/A	N/A
2024-01-07	100.00%	100.00%	0.00%	0.00%	256	119	N/A	0%	N/A	8872	N/A	0%	N/A	N/A
2024-01-08	100.00%	100.00%	0.00%	0.00%	132	126	N/A	0%	8624	8758	N/A	0%	N/A	N/A
2024-01-09	100.00%	100.00%	0.00%	0.00%	101	109	N/A	0%	9307	10272	N/A	0%	N/A	N/A
2024-01-10	100.00%	100.00%	0.00%	0.00%	100	125	N/A	0%	9650	8818	N/A	0%	N/A	N/A
2024-01-11	100.00%	100.00%	0.00%	0.00%	110	118	N/A	0%	9585	8990	N/A	0%	N/A	N/A
2024-01-12	100.00%	100.00%	0.00%	0.00%	118	173	N/A	0%	8219	9488	N/A	0%	N/A	N/A
2024-01-13	100.00%	100.00%	0.00%	0.00%	106	N/A	N/A	0%	9224	N/A	N/A	0%	N/A	N/A
2024-01-14	100.00%	100.00%	0.00%	0.00%	105	35	N/A	0%	9160	10420	N/A	0%	N/A	N/A
2024-01-15	100.00%	100.00%	0.00%	0.00%	105	141	N/A	0%	9038	8754	N/A	0%	N/A	N/A
2024-01-16	100.00%	100.00%	0.00%	0.00%	137	153	N/A	0%	9003	8541	N/A	0%	N/A	N/A
2024-01-17	100.00%	100.00%	0.00%	0.00%	109	124	N/A	0%	8956	8291	N/A	0%	N/A	N/A
2024-01-18	100.00%	100.00%	0.00%	0.00%	135	233	N/A	0%	6686	9833	N/A	0%	N/A	N/A
2024-01-19	100.00%	100.00%	0.00%	0.00%	95	173	N/A	0%	8888	10110	N/A	0%	N/A	N/A
2024-01-20	100.00%	100.00%	0.00%	0.00%	150	219	N/A	0%	N/A	9750	N/A	0%	N/A	N/A
2024-01-21	100.00%	100.00%	0.00%	0.00%	136	127	N/A	0%	8946	9868	N/A	0%	N/A	N/A
2024-01-22	100.00%	100.00%	0.00%	0.00%	74	120	N/A	0%	8955	9253	N/A	0%	N/A	N/A
2024-01-23	100.00%	100.00%	0.00%	0.00%	94	123	N/A	0%	9076	8724	N/A	0%	N/A	N/A
2024-01-24	100.00%	100.00%	0.00%	0.00%	101	135	N/A	0%	8533	9525	N/A	0%	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
2024-01-25	100.00%	100.00%	0.00%	0.00%	97	160	N/A	0%	9231	9228	N/A	0%	N/A	N/A
2024-01-26	100.00%	100.00%	0.00%	0.00%	103	112	N/A	0%	9101	9135	N/A	0%	N/A	N/A
2024-01-27	100.00%	100.00%	0.00%	0.00%	54	201	N/A	0%	N/A	9188	N/A	0%	N/A	N/A
2024-01-28	100.00%	100.00%	0.00%	0.00%	91	98	N/A	0%	N/A	8951	N/A	0%	N/A	N/A
2024-01-29	100.00%	100.00%	0.00%	0.00%	90	126	N/A	0%	9353	9126	N/A	0%	N/A	N/A
2024-01-30	100.00%	100.00%	0.00%	0.00%	163	178	N/A	0%	9406	9303	N/A	0%	N/A	N/A
2024-01-31	100.00%	100.00%	0.00%	0.00%	128	136	N/A	0%	9333	8964	N/A	0%	N/A	N/A
2024-02-01	100.00%	100.00%	0.00%	0.00%	149	132	N/A	0%	9422	8089	N/A	0%	N/A	N/A
2024-02-02	100.00%	100.00%	0.00%	0.00%	62	97	N/A	0%	9322	9259	N/A	0%	N/A	N/A
2024-02-04	100.00%	100.00%	0.00%	0.00%	N/A	150	N/A	0%	N/A	9238	N/A	0%	N/A	N/A
2024-02-05	100.00%	100.00%	0.00%	0.00%	71	63	N/A	0%	10516	8730	N/A	0%	N/A	N/A
2024-02-06	100.00%	100.00%	0.00%	0.00%	83	130	N/A	0%	9284	8919	N/A	0%	N/A	N/A
2024-02-07	100.00%	100.00%	0.00%	0.00%	138	95	N/A	0%	10048	9135	N/A	0%	N/A	N/A
2024-02-08	100.00%	100.00%	0.00%	0.00%	85	119	N/A	0%	9307	8863	N/A	0%	N/A	N/A
2024-02-09	100.00%	100.00%	0.00%	0.00%	154	134	N/A	0%	9845	8702	N/A	0%	N/A	N/A
2024-02-10	100.00%	100.00%	0.00%	0.00%	91	162	N/A	0%	12972	9226	N/A	0%	N/A	N/A
2024-02-11	100.00%	100.00%	0.00%	0.00%	41	88	N/A	0%	8745	10314	N/A	0%	N/A	N/A
2024-02-12	100.00%	100.00%	0.00%	0.00%	103	102	N/A	0%	8516	8764	N/A	0%	N/A	N/A
2024-02-13	100.00%	100.00%	0.00%	0.00%	66	103	N/A	0%	9605	9527	N/A	0%	N/A	N/A
2024-02-14	100.00%	100.00%	0.00%	0.00%	125	183	N/A	0%	9256	9087	N/A	0%	N/A	N/A
2024-02-15	100.00%	100.00%	0.00%	0.00%	61	102	N/A	0%	7879	9046	N/A	0%	N/A	N/A
2024-02-16	100.00%	100.00%	0.00%	0.00%	60	147	N/A	0%	8672	8409	N/A	0%	N/A	N/A
2024-02-19	100.00%	100.00%	0.00%	0.00%	204	96	N/A	0%	9823	9306	N/A	0%	N/A	N/A
2024-02-20	100.00%	100.00%	0.00%	0.00%	N/A	638	N/A	0%	8600	8680	N/A	0%	N/A	N/A
2024-02-21	100.00%	100.00%	0.00%	0.00%	460	52	N/A	0%	8915	9799	N/A	0%	N/A	N/A
2024-02-22	100.00%	100.00%	0.00%	0.00%	134	122	N/A	0%	9662	8777	N/A	0%	N/A	N/A
2024-02-23	100.00%	100.00%	0.00%	0.00%	105	105	N/A	0%	N/A	9097	N/A	0%	N/A	N/A
2024-02-24	100.00%	100.00%	0.00%	0.00%	95	125	N/A	0%	N/A	9820	N/A	0%	N/A	N/A
2024-02-26	100.00%	100.00%	0.00%	0.00%	76	133	N/A	0%	8960	8821	N/A	0%	N/A	N/A
2024-02-27	100.00%	100.00%	0.00%	0.00%	62	142	N/A	0%	9032	9259	N/A	0%	N/A	N/A
2024-02-28	100.00%	100.00%	0.00%	0.00%	522	53	N/A	0%	9281	8678	N/A	0%	N/A	N/A

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2024-02-29	100.00%	100.00%	0.00%	0.00%	N/A	143	N/A	0%	9250	9290	N/A	0%	N/A	N/A
2024-03-01	100.00%	100.00%	0.00%	0.00%	109	112	N/A	0%	11562	8571	N/A	0%	N/A	N/A
2024-03-03	100.00%	100.00%	0.00%	0.00%	78	131	N/A	0%	9917	N/A	N/A	0%	N/A	N/A
2024-03-04	100.00%	100.00%	0.00%	0.00%	131	97	N/A	0%	10174	9680	N/A	0%	N/A	N/A
2024-03-05	100.00%	100.00%	0.00%	0.00%	104	135	N/A	0%	8965	8804	N/A	0%	N/A	N/A
2024-03-06	100.00%	100.00%	0.00%	0.00%	73	112	N/A	0%	7175	8679	N/A	0%	N/A	N/A
2024-03-07	100.00%	100.00%	0.00%	0.00%	116	58	N/A	0%	10427	9154	N/A	0%	N/A	N/A
2024-03-08	100.00%	100.00%	0.00%	0.00%	78	221	N/A	0%	N/A	9426	N/A	0%	N/A	N/A
2024-03-10	100.00%	100.00%	0.00%	0.00%	66	112	N/A	0%	N/A	9795	N/A	0%	N/A	N/A
2024-03-11	100.00%	100.00%	0.00%	0.00%	94	146	N/A	0%	10646	9082	N/A	0%	N/A	N/A
2024-03-12	100.00%	100.00%	0.00%	0.00%	87	80	N/A	0%	9670	10449	N/A	0%	N/A	N/A
2024-03-13	100.00%	100.00%	0.00%	0.00%	105	95	N/A	0%	10154	9128	N/A	0%	N/A	N/A
2024-03-14	100.00%	100.00%	0.00%	0.00%	403	101	N/A	0%	10450	10289	N/A	0%	N/A	N/A
2024-03-15	100.00%	100.00%	0.00%	0.00%	N/A	406	N/A	0%	8374	9608	N/A	0%	N/A	N/A
2024-03-16	100.00%	100.00%	0.00%	0.00%	N/A	78	N/A	0%	N/A	9463	N/A	0%	N/A	N/A
2024-03-17	100.00%	100.00%	0.00%	0.00%	107	100	N/A	0%	N/A	9395	N/A	0%	N/A	N/A
2024-03-18	100.00%	100.00%	0.00%	0.00%	117	127	N/A	0%	9257	10460	N/A	0%	N/A	N/A
2024-03-19	100.00%	100.00%	0.00%	0.00%	99	124	N/A	0%	11475	8704	N/A	0%	N/A	N/A
2024-03-20	100.00%	100.00%	0.00%	0.00%	43	156	N/A	0%	10044	10673	N/A	0%	N/A	N/A
2024-03-21	100.00%	100.00%	0.00%	0.00%	76	107	N/A	0%	9862	9382	N/A	0%	N/A	N/A
2024-03-22	100.00%	100.00%	0.00%	0.00%	N/A	162	N/A	0%	N/A	10886	N/A	0%	N/A	N/A
2024-03-24	100.00%	100.00%	0.00%	0.00%	170	37	N/A	0%	9456	9770	N/A	0%	N/A	N/A
2024-03-25	100.00%	100.00%	0.00%	0.00%	135	99	N/A	0%	9707	9753	N/A	0%	N/A	N/A
2024-03-26	100.00%	100.00%	0.00%	0.00%	90	106	N/A	0%	9613	10301	N/A	0%	N/A	N/A
2024-03-27	100.00%	100.00%	0.00%	0.00%	110	127	N/A	0%	9770	9608	N/A	0%	N/A	N/A
2024-03-28	100.00%	100.00%	0.00%	0.00%	144	94	N/A	0%	11458	9495	N/A	0%	N/A	N/A
2024-03-29	100.00%	100.00%	0.00%	0.00%	304	115	N/A	0%	9251	9266	N/A	0%	N/A	N/A
2024-03-30	100.00%	100.00%	0.00%	0.00%	N/A	481	N/A	0%	10762	N/A	N/A	0%	N/A	N/A
2024-03-31	100.00%	100.00%	0.00%	0.00%	124	69	N/A	0%	N/A	9736	N/A	0%	N/A	N/A
2024-04-01	100.00%	100.00%	0.00%	0.00%	140	146	N/A	0%	9656	9227	N/A	0%	N/A	N/A
2024-04-02	100.00%	100.00%	0.00%	0.00%	148	112	N/A	0%	9881	9840	N/A	0%	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
2024-04-03	100.00%	100.00%	0.00%	0.00%	104	78	N/A	0%	9617	9885	N/A	0%	N/A	N/A
2024-04-04	100.00%	100.00%	0.00%	0.00%	153	86	N/A	0%	10500	11916	N/A	0%	N/A	N/A
2024-04-05	100.00%	100.00%	0.00%	0.00%	48	153	N/A	0%	12785	10775	N/A	0%	N/A	N/A
2024-04-06	100.00%	100.00%	0.00%	0.00%	179		N/A	0%	9371	N/A	N/A	0%	N/A	N/A
2024-04-07	100.00%	100.00%	0.00%	0.00%	41	72	N/A	0%	N/A	9989	N/A	0%	N/A	N/A
2024-04-08	100.00%	100.00%	0.00%	0.00%	94	117	N/A	0%	10265	9624	N/A	0%	N/A	N/A
2024-04-09	100.00%	100.00%	0.00%	0.00%	93	141	N/A	0%	9861	9161	N/A	0%	N/A	N/A
2024-04-10	100.00%	100.00%	0.00%	0.00%	101	108	N/A	0%	11004	9671	N/A	0%	N/A	N/A
2024-04-11	100.00%	100.00%	0.00%	0.00%	182	98	N/A	0%	N/A	9687	N/A	0%	N/A	N/A
2024-04-12	100.00%	100.00%	0.00%	0.00%	60	184	N/A	0%	9782	10030	N/A	0%	N/A	N/A
2024-04-13	100.00%	100.00%	0.00%	0.00%	55		N/A	0%	9938	N/A	N/A	0%	N/A	N/A
2024-04-14	100.00%	100.00%	0.00%	0.00%	140	256	N/A	0%	8203	10338	N/A	0%	N/A	N/A
2024-04-15	100.00%	100.00%	0.00%	0.00%	138	146	N/A	0%	9893	10878	N/A	0%	N/A	N/A
2024-04-16	100.00%	100.00%	0.00%	0.00%	101	113	N/A	0%	9460	9384	N/A	0%	N/A	N/A
2024-04-17	100.00%	100.00%	0.00%	0.00%	76	106	N/A	0%	10490	9017	N/A	0%	N/A	N/A
2024-04-18	100.00%	100.00%	0.00%	0.00%	186	116	N/A	0%	6561	9217	N/A	0%	N/A	N/A
2024-04-19	100.00%	100.00%	0.00%	0.00%	106	151	N/A	0%	10435	9627	N/A	0%	N/A	N/A
2024-04-20	100.00%	100.00%	0.00%	0.00%	139		N/A	0%	N/A	N/A	N/A	0%	N/A	N/A
2024-04-21	100.00%	100.00%	0.00%	0.00%	53	128	N/A	0%	N/A	9147	N/A	0%	N/A	N/A
2024-04-22	100.00%	100.00%	0.00%	0.00%	83	146	N/A	0%	9148	10144	N/A	0%	N/A	N/A
2024-04-23	100.00%	100.00%	0.00%	0.00%	81	143	N/A	0%	9238	9906	N/A	0%	N/A	N/A
2024-04-24	100.00%	100.00%	0.00%	0.00%	95	158	N/A	0%	10381	9542	N/A	0%	N/A	N/A
2024-04-25	100.00%	100.00%	0.00%	0.00%	111	121	N/A	0%	10500	10670	N/A	0%	N/A	N/A
2024-04-26	100.00%	100.00%	0.00%	0.00%	90	107	N/A	0%	9780	9922	N/A	0%	N/A	N/A
2024-04-28	100.00%	100.00%	0.00%	0.00%	N/A	40	N/A	0%	N/A	9642	N/A	0%	N/A	N/A
2024-04-29	100.00%	100.00%	0.00%	0.00%	112	89	N/A	0%	8223	9925	N/A	0%	N/A	N/A
2024-04-30	100.00%	100.00%	0.00%	0.00%	93	109	N/A	0%	9218	10285	N/A	0%	N/A	N/A
2024-05-01	100.00%	100.00%	0.00%	0.00%	N/A	130	N/A	0%	N/A	9937	N/A	0%	N/A	N/A
2024-05-02	100.00%	100.00%	0.00%	0.00%	107	127	N/A	0%	9150	9920	N/A	0%	N/A	N/A
2024-05-03	100.00%	100.00%	0.00%	0.00%	123	112	N/A	0%	9368	9562	N/A	0%	N/A	N/A
2024-05-04	100.00%	100.00%	0.00%	0.00%	115	N/A	N/A	0%	9837	N/A	N/A	0%	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
2024-05-05	100.00%	100.00%	0.00%	0.00%	66	165	N/A	0%	9997	9287	N/A	0%	N/A	N/A
2024-05-06	100.00%	100.00%	0.00%	0.00%	91	140	N/A	0%	10649	10543	N/A	0%	N/A	N/A
2024-05-07	100.00%	100.00%	0.00%	0.00%	102	98	N/A	0%	10231	10391	N/A	0%	N/A	N/A
2024-05-08	100.00%	100.00%	0.00%	0.00%	145	110	N/A	0%	10315	11216	N/A	0%	N/A	N/A
2024-05-09	100.00%	100.00%	0.00%	0.00%	90	128	N/A	0%	10053	10725	N/A	0%	N/A	N/A
2024-05-10	100.00%	100.00%	0.00%	0.00%	61	138	N/A	0%	9507	11137	N/A	0%	N/A	N/A
2024-05-11	100.00%	100.00%	0.00%	0.00%	46	N/A	N/A	0%	11695	N/A	N/A	0%	N/A	N/A
2024-05-12	100.00%	100.00%	0.00%	0.00%	192	201	N/A	0%	N/A	11258	N/A	0%	N/A	N/A
2024-05-13	100.00%	100.00%	0.00%	0.00%	123	130	N/A	0%	9994	9636	N/A	0%	N/A	N/A
2024-05-14	100.00%	100.00%	0.00%	0.00%	149	46	N/A	0%	9530	11159	N/A	0%	N/A	N/A
2024-05-15	100.00%	100.00%	0.00%	0.00%	74	123	N/A	0%	10878	9862	N/A	0%	N/A	N/A
2024-05-16	100.00%	100.00%	0.00%	0.00%	132	140	N/A	0%	10705	10421	N/A	0%	N/A	N/A
2024-05-17	100.00%	100.00%	0.00%	0.00%	65	110	N/A	0%	9813	9896	N/A	0%	N/A	N/A
2024-05-18	100.00%	100.00%	0.00%	0.00%	133	96	N/A	0%	12424	N/A	N/A	0%	N/A	N/A
2024-05-19	100.00%	100.00%	0.00%	0.00%	N/A	159	N/A	0%	N/A	9392	N/A	0%	N/A	N/A
2024-05-21	100.00%	100.00%	0.00%	0.00%	137	135	N/A	0%	10515	10083	N/A	0%	N/A	N/A
2024-05-22	100.00%	100.00%	0.00%	0.00%	120	162	N/A	0%	9442	9601	N/A	0%	N/A	N/A
2024-05-23	100.00%	100.00%	0.00%	0.00%	79	91	N/A	0%	9909	9085	N/A	0%	N/A	N/A
2024-05-24	100.00%	100.00%	0.00%	0.00%	96	174	N/A	0%	10915	11635	N/A	0%	N/A	N/A
2024-05-25	100.00%	100.00%	0.00%	0.00%	142	N/A	N/A	0%	N/A	N/A	N/A	0%	N/A	N/A
2024-05-27	100.00%	100.00%	0.00%	0.00%	79	105	N/A	0%	10710	10402	N/A	0%	N/A	N/A
2024-05-28	100.00%	100.00%	0.00%	0.00%	113	155	N/A	0%	9373	9898	N/A	0%	N/A	N/A
2024-05-29	100.00%	100.00%	0.00%	0.00%	102	151	N/A	0%	10437	10454	N/A	0%	N/A	N/A
2024-05-30	100.00%	100.00%	0.00%	0.00%	64	129	N/A	0%	10660	10882	N/A	0%	N/A	N/A
2024-05-31	100.00%	100.00%	0.00%	0.00%	140	128	N/A	0%	N/A	10466	N/A	0%	N/A	N/A
2024-06-01	100.00%	100.00%	0.00%	0.00%	123	244	N/A	0%	10408	N/A	N/A	0%	N/A	N/A
2024-06-02	100.00%	100.00%	0.00%	0.00%	29	127	N/A	0%	N/A	9779	N/A	0%	N/A	N/A
2024-06-03	100.00%	100.00%	0.00%	0.00%	139	154	N/A	0%	10008	9871	N/A	0%	N/A	N/A
2024-06-04	100.00%	100.00%	0.00%	0.00%	110	139	N/A	0%	8058	10579	N/A	0%	N/A	N/A
2024-06-05	100.00%	100.00%	0.00%	0.00%	145	155	N/A	0%	10846	11508	N/A	0%	N/A	N/A
2024-06-06	100.00%	100.00%	0.00%	0.00%	128	128	N/A	0%	9951	10604	N/A	0%	N/A	N/A

